

A 'subscriber' to Rescue Online is a company or individual who benefits from using the Rescue Online application.

Subscribers will include:

Freight haulage companies, repair companies looking for specialists.



Features and benefits for subscribers

- o 24/7 incident management via internet or call centre
- o Freedom to choose your service provider
- o All service providers pre-approved
- o Ability to build your own on-line network of trusted service providers within the system, including details such as negotiated discounts / special terms
- o Customer ratings and prices published for service providers, minimising the risk of employing unknown 'cowboy outfit'
- o All charges known before you choose your service provider
- o All your vehicle and fleet details are stored on the system for quick and easy reference when model / serial numbers are required
- o All payment is through secure e-commerce transaction to minimise delays in work being carried out
- o Administration of the incident is reduced to a minimum for your staff
- o Online automation of administration results in lower costs than alternative recovery service organisations
- o Choose 'Do-it-yourself' method or rely on our experienced incident support center - or a combination of the two
- o Incident reports available online to download